

QUICK REFERENCE FACT SHEET

CUSTOMER SUPPORT					
General Inquiries General Questions and/or inquiries		sodell@prmortgageinvestment.com or 602.900.0599			
LenderHomePage Custom-branded Loan Comparator		amy@lenderhomepage.com			
Account Management All general questions on loans in process or the portal		easupport@prmortgageinvestment.com or 602.715.1711			
Underwriting Team Underwriting questions or condition clarification		Escalation Log within each loan file			
Shanks & Associates Questions on how to submit disclosure requests		helpdesk@shankspc.com			
Shanks & Associates - Closing Department Questions regarding closing documents		Email assigned closer; if closer has not been assigned contact closingrequest@shankspc.com			
Purchase Team Any inquiries relating to Purchase Advice		easupport@prmortgageinvestment.com or 602.715.1711			
FEES AND ID'S					
UW & Purchase Fees			MERS Org IDs		
Equity Advancer	\$1495	PRMI Trust <i>(TOB)</i>	1015493	NPB <i>(TOS)</i>	1006023
MORTGAGEE CLAUSES					
Merchants Bank of Indiana – Coming Soon!			Northpointe Bank		
MERCHANTS BANK OF INDIANA ISAOA/ATIMA C/O MORTGAGE SERVICING DEPARTMENT PO BOX 2071 CARMEL, IN 46802			NORTHPOINTE BANK ISAOA/ATIMA PO BOX 460427 SAN ANTONIO, TX 78246-0427		
APPROVED 3 RD PARTY ENTITIES					
Approved AMCs for CDA			Approved Warehouse Banks		
Opteon			Primis Bank		
Clear Capital			First Bank		
Stewart Valuation			Northpointe Bank		
			Wintrust		
			Banc Of California		
			Bank of the Sierra		
			Merchants Bank of Indiana		
COLLATERAL SHIPPING AND DELIVERY					
Note & Allonge Endorsement Verbiage			Collateral Delivery Address		
Blank or endorsed to “PRMI Trust”			Merchants Bank of Indiana/PRMI 2000 Midlantic Drive, Suite 405 Mount Laurel, NJ 08054		
Final Recorded Trailing Documents					
PR Mortgage Investment Attn: Dan Bier 2000 Midlantic Drive, Suite 220 Mount Laurel, NJ 08054					
QUICK LINKS					
Website	Loan Comparator		Client Portal		Forms & Guides