

QUICK REFERENCE FACT SHEET

CUSTOMER SUPPORT			
General Inquiries General Questions and/or inquiries		sodell@prmortgageinvestment.com or 602.900.0599	
LenderHomePage Custom-branded Loan Comparator		amy@lenderhomepage.com	
Account Management All general questions on loans in process or the portal		easupport@prmortgageinvestment.com or 602.715.1711	
Underwriting Team Underwriting questions or condition clarification		Escalation Log within each loan file	
Shanks & Associates Questions on how to submit disclosure requests		helpdesk@shankspc.com	
Shanks & Associates - Closing Department Questions regarding closing documents		Email assigned closer; if closer has not been assigned contact closingrequest@shankspc.com	
Purchase Team Any inquiries relating to Purchase Advice		easupport@prmortgageinvestment.com or 602.715.1711	
FEES AND ID'S			
UW & Purchase Fees		MERs ID	
Equity Advancer	\$1495	PRMI Trust	1015493
MORTGAGEE CLAUSES			
Merchants Bank of Indiana – Coming Soon!		Northpointe Bank	
MERCHANTS BANK OF INDIANA ISAOA/ATIMA C/O MORTGAGE SERVICING DEPARTMENT PO BOX 2071 CARMEL, IN 46802		NORTHPOINTE BANK ISAOA/ATIMA PO BOX 460427 SAN ANTONIO, TX 78246-0427	
APPROVED 3 RD PARTY ENTITIES			
Approved AMCs for CDA		Approved Warehouse Banks	
Opteon		Primis Bank	
Clear Capital		First Bank	
Stewart Valuation		Northpointe Bank	
		Wintrust	
		Banc Of California	
		Merchants Bank of Indiana	
COLLATERAL SHIPPING AND DELIVERY			
Note & Allonge Endorsement Verbiage		Collateral Delivery Address	
Blank or endorsed to “PRMI Trust”		Merchants Bank of Indiana 2000 Midlantic Drive, Suite 405 Mount Laurel, NJ 08054	
Final Recorded Trailing Documents			
PR Mortgage Investment Attn: Dan Bier 2000 Midlantic Drive, Suite 220 Mount Laurel, NJ 08054			
QUICK LINKS			
Website	Loan Comparator	Client Portal	Forms & Guides